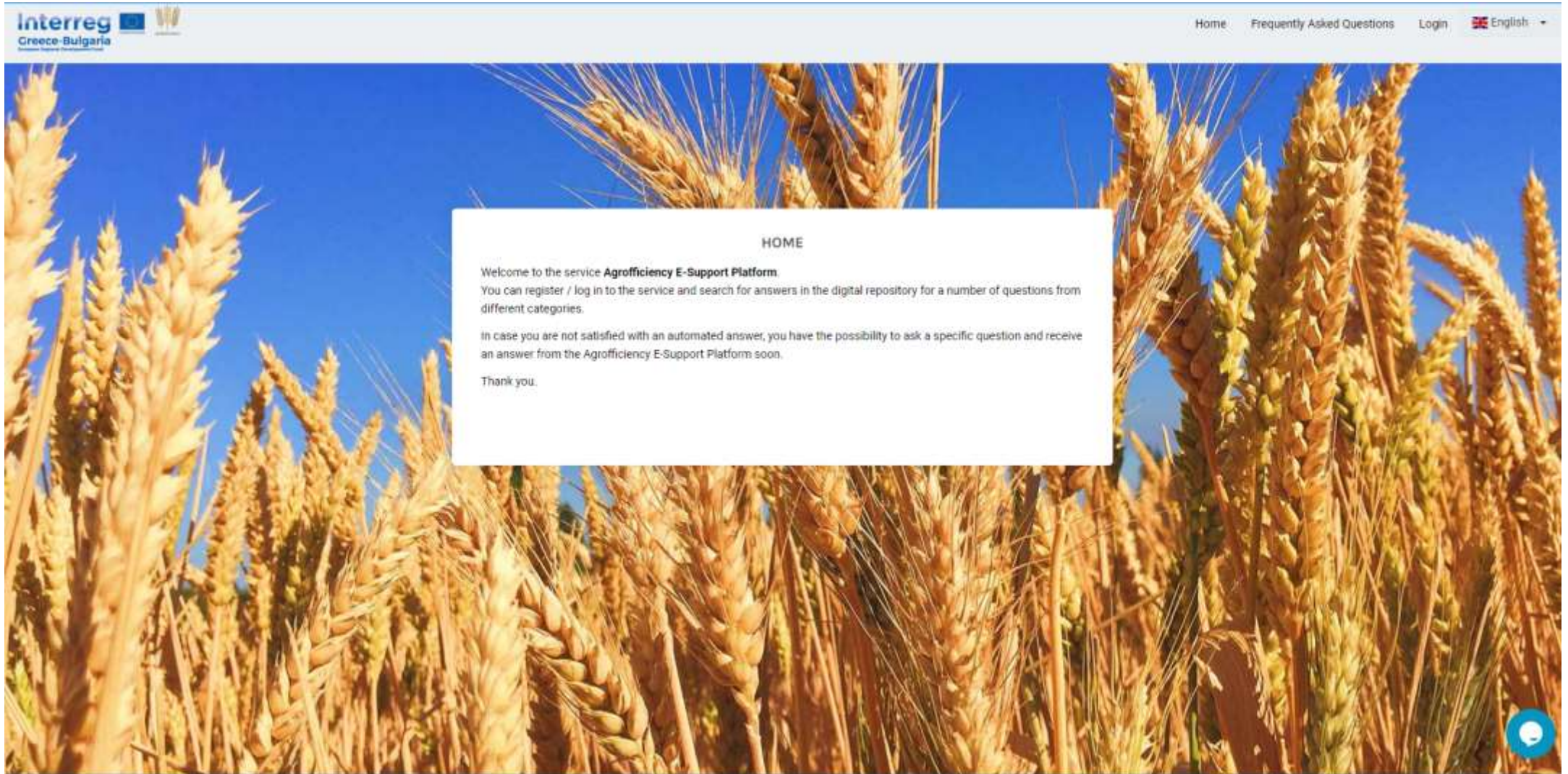


Agrofficiency E-Support Platform

<https://esupportplatform.agrofficiency.eu/>



Welcome to Agrofficiency E-Support Platform.

- **Search** for answers in the digital repository using text, categories and keywords
- **Ask** a specific question and receive an answer from the Agrofficiency E-Support Platform


Users can login to search or ask new questions


SIGN IN

Username

Password

Login

 [Forgot your password;](#)

 [Do not have a password? Subscribe to the service .](#)

Registration
is open to
the public

Registration - Step 1

To use the application you must **have declared your business email to the Agrofficiency E-Support Platform**

In this e-mail you will receive a message confirming the registration and if you approve it, you will be able to log in to the application and seek answers to your questions. The login details are selected by the user during registration.

Please enter your VAT number.

Send

Users

- Dashboard

The dashboard features two summary cards at the top: 'Frequently Asked Questions' with a count of 5, and 'Last questions' with a count of 5. Below these is a list of teleconferencing events. The first event, dated 2022-06-14, is titled 'Teleconferencing' and is highlighted with a red box. It includes the title 'Teleconference on', date '2022-08-09', and a link to 'teams'. The second event, dated 2022-08-01, is titled 'New Conference' and includes the title 'New Conference', date '2022-08-01', and a link to 'zoom'. At the bottom of the list, it states 'Total: 2'.

Date	Title	Date	Link
2022-06-14	Teleconferencing	2022-08-09	teams
	New Conference	2022-08-01	zoom

Users

First step is to do a **Search** in the repository

- Categories

- Keywords

- text

Question categories

Legal Issues

Keywords (Select one or more keywords)

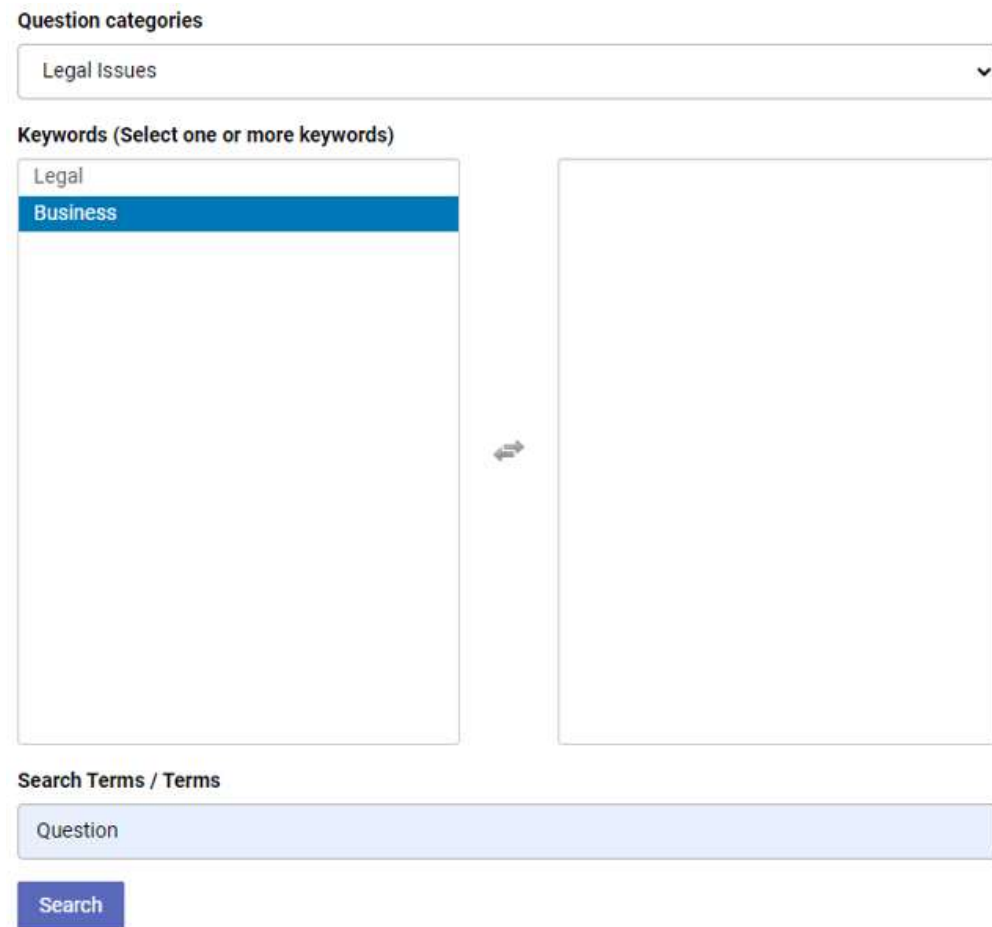
Legal

Business

Search Terms / Terms

Question

Search

The image shows a search interface with several sections. At the top, there is a 'Question categories' dropdown menu currently set to 'Legal Issues'. Below this is a 'Keywords (Select one or more keywords)' section with a list of keywords: 'Legal' and 'Business', where 'Business' is highlighted. To the right of this list is a large empty box, and a double-headed arrow indicates a relationship between the list and the box. Below the keywords is a 'Search Terms / Terms' section with a text input field containing the word 'Question'. At the bottom of this section is a blue 'Search' button.

Interreg
Greece-Bulgaria
European Regional Development Fund



Users

- Asking a Question

- Categories

- Title

- Text

- Save before submitting

Question Files Photos

Category Name *
Legal Issues

Title *
test

CAUTION!

Once you change the status of the query to 'Submitted' or 'Additional clarifications have been provided', the query will be locked and you will no longer be able to modify it. You will not be able to add files or images or change the text. So if there are any errors, you can just delete the question and start over.

Text *

Table Tools

Paragraph B I

Asking Question. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum

P » SPAN POWERED BY TINY

Question status *
 Submitting Submitted

Save Cancel

Users

- Asking a Question


Upload Files and images

Upload Files

Question **Files** Photos Question

Filename * ✘

File * (doc, docx, xls, xlsx, pdf, zip - maximum size 15 MB)



Appearance Series *


Visible *

Yes No

Upload Photos

Question **Files** **Photos** Question h

Photo * (gif, jpg, png, bmp - max size 3 MB) ✘



Appearance Series *

Visible*

Yes No

Users

Submitting a question and viewing the status

- Submitting the question will send an automatic email to the platform

Question status *

Submitting

Submitted

Additional clarifications requested

Additional clarifications provided



- After Submission, the question is locked

ID	Question title	Question category	Status	Submission Date	Visible	Edit	Choose to delete	Delete
25	test	Legal Issues	Submitted	14/06/2022 10:32:36	Yes			

Platform administrator

Reading the question

The submitted questions can be read

ID	Title	Category	Submitted from	Status	Submission Date	Edit	Choose to delete	Delete
25	test	Legal Issues	Test	Submitted	14/06/2022 10:32:36		<input type="checkbox"/>	

Select all Delete all selected

Question **Files** **Photos** Keywords Clarifications Answer History of question

Category Name *
Legal Issues

Title *
test

Visible *
 Yes No
 Show last questions

Question status *
Submitted

Text *

Table Tools

Paragraph **B** *I* [List icons] ...

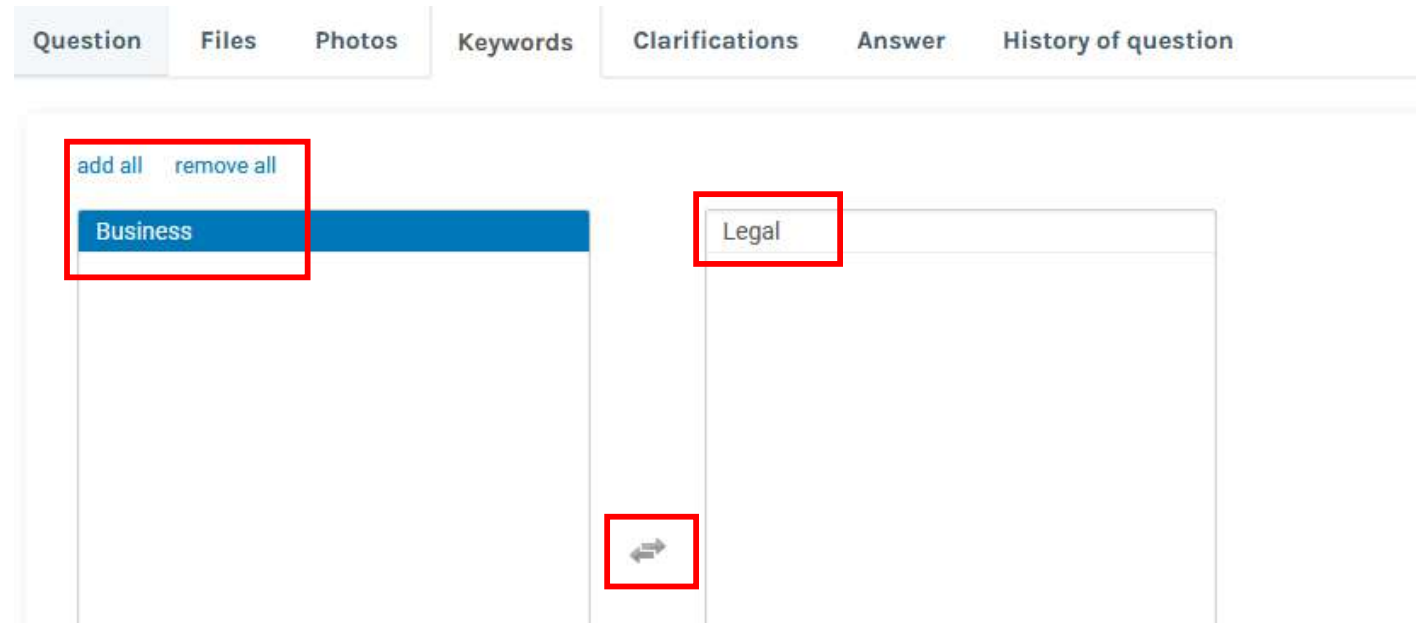
Asking Question. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum

POWERED BY TINY

Platform administrator

Adding Keywords

The site administrators can add keywords to the question to make them easier to search for the users



Platform administrator

Answering or asking for clarifications

They can ask for Additional Clarifications

Question Files Photos Keywords Clarifications Answer History of question

Question status * Submitted

Clarifications * Table Tools

It is being submitted
Submitted
It is being processed
Answered
The question is read and the answer is prepared
Additional clarifications have been requested
Additional clarifications have been provided
To be approved

Paragraph B I

Please do provide us with additional clarifications

The user can edit the question to give clarifications

ID	Question title	Question category	Status	Submission Date	Visible	Edit	Choose to delete	Delete
25	test	Legal Issues	Additional clarifications have been requested	14/06/2022 10:32:36	Yes		<input type="checkbox"/>	

Select all Delete all selected

Platform
administrator

Answering
or asking for
clarifications

The submitted questions can be answered

Question Files Photos Keywords Clarifications Answer History of question

Question status * Submitted

Text * Table Tools

It is being submitted
Submitted
It is being processed
Answered
The question is read and the answer is prepared
Additional clarifications have been requested
Additional clarifications have been provided
To be approved

Paragraph B I

answering the question....

Users

Answering
or asking for
clarifications

Answered questions

 Dashboard

 Edit Profile









 Questions 

Add a new question

Unanswered questions

Answered Questions

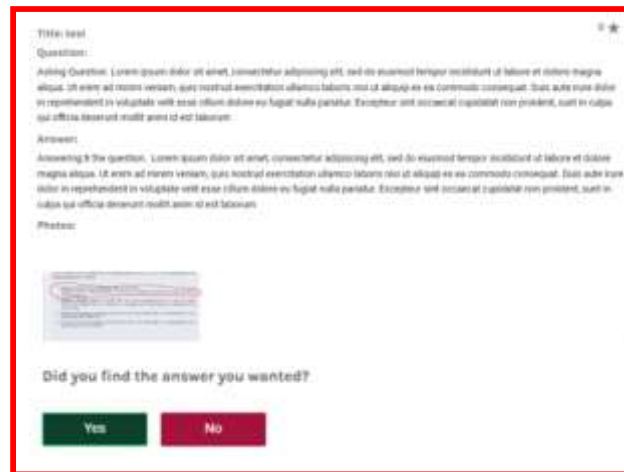
 Search in repository

ID 	Question title 	Question category 	Status 	Submission Date 	Visible 	Answer 
24	test	Legal Issues	Answered	31/05/2022 10:45:24	Yes	

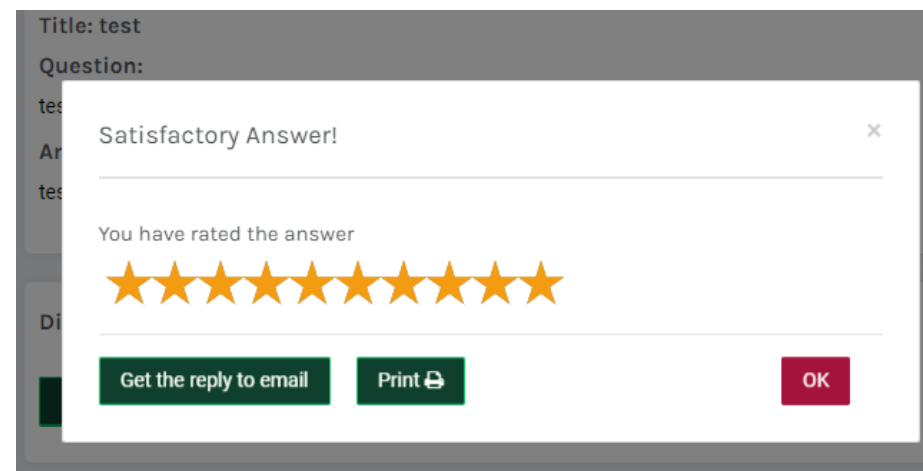
Users

- Reading
- rating
- emailing
- printing

After reading the answer



- Rating
- emailing
- Printing



Platform administrator

Managing the Platform

- Users

The Platform administrators can manage the users

- View
- Create
- Edit
- Delete

Εμφάνιση 10 εγγραφών

ID	Name	User group	Username	E-Mail	Has been blocked	Is it a Supervisor;	Edit	Choose to delete	Delete
21	SGA Greek	Admin	sgauser	mariolas.ch@sga.gr	No	Yes		<input type="checkbox"/>	
34	Company	Company	company	mariolas.ch@sga.gr	No	No		<input type="checkbox"/>	
100	SGA English	Admin	sgausereng	mariolas.ch@sga.gr	No	Yes		<input type="checkbox"/>	

Platform administrator

Managing the Platform

- Adding Keywords

The Platform administrators can manage the available keywords

The screenshot displays a web interface for managing keywords. At the top right, there is a button labeled "Add new keyword" highlighted with a red box. Below this is a table with columns: ID, Keyword, Edit, Choose to delete, and Delete. The table contains two rows: ID 5 with Keyword "Legal" and ID 6 with Keyword "Business". Each row has a checkbox in the "Choose to delete" column and a "Delete" button with a red 'x' icon. Below the table are "Select all" and "Delete all selected" buttons. A modal window titled "Add new keyword" is open in the foreground, containing a "Keyword *" text input field with the placeholder "Keyword", a "Language *" dropdown menu with "Greek" selected, and "Save" and "Cancel" buttons. A red arrow points from the "Add new keyword" button in the top right to the modal window.

Platform administrator

Managing the Platform

- Adding categories

The Platform administrators can manage the available categories

The screenshot displays the 'Question categories' management interface. On the left, a dropdown menu is open, showing 'All categories' and 'Add new category' (indicated by a red arrow). On the right, the form for adding a new category is visible, featuring the following fields and options:

- Category Name ***: Text input field containing 'Legal Issues'.
- Subcategory ***: Dropdown menu with 'None' selected.
- Appearance Series ***: Text input field containing '1'.
- Visible ***: Radio button options for 'Yes' (selected) and 'No'.
- Buttons**: 'Save' and 'Cancel' buttons at the bottom.

Platform administrators

Managing the Platform

- Teleconferences

The Platform administrators can add scheduled teleconferences

Add New Teleconferencing

Εμφάνιση 10 εγγράφων Αναζήτηση:

ID	Title	Link	Platform	Date	Appearance Series	Visible
44	New Conference			2022-08-01	1	Yes
43	Teleconferon			2022-08-09	1	Yes

Title: * Teleconference Agro

Link: * <https://teams.microsoft.com/l/meetup-join/1>

Platform: * Teams

Teleconferencing Date: * 17 / 06 / 2022

Appearance Series: * 3

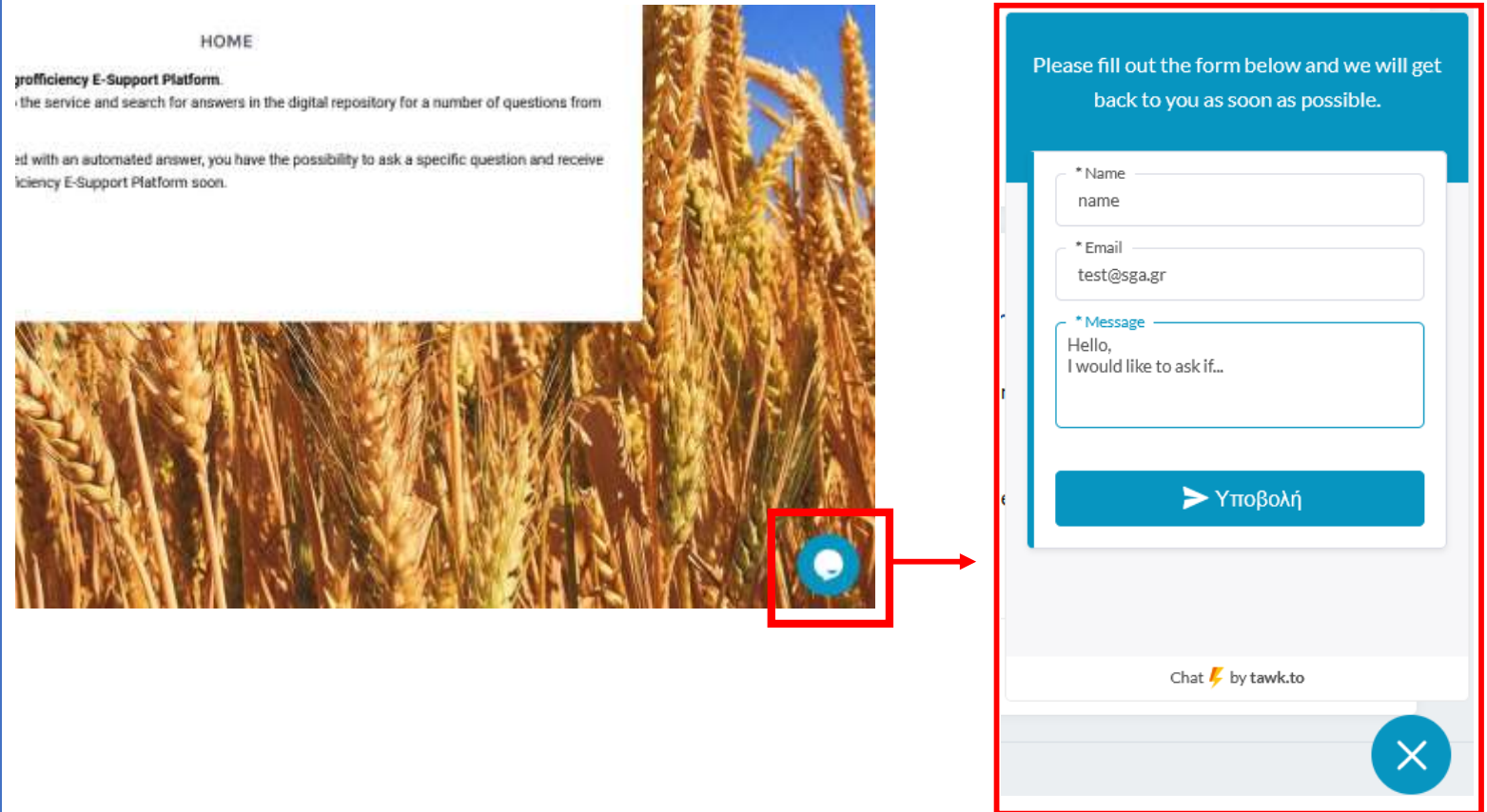
Visible: * Yes

Save

The users of the platform can get in contact using the available chat box

Users

Chatting with
the Platform

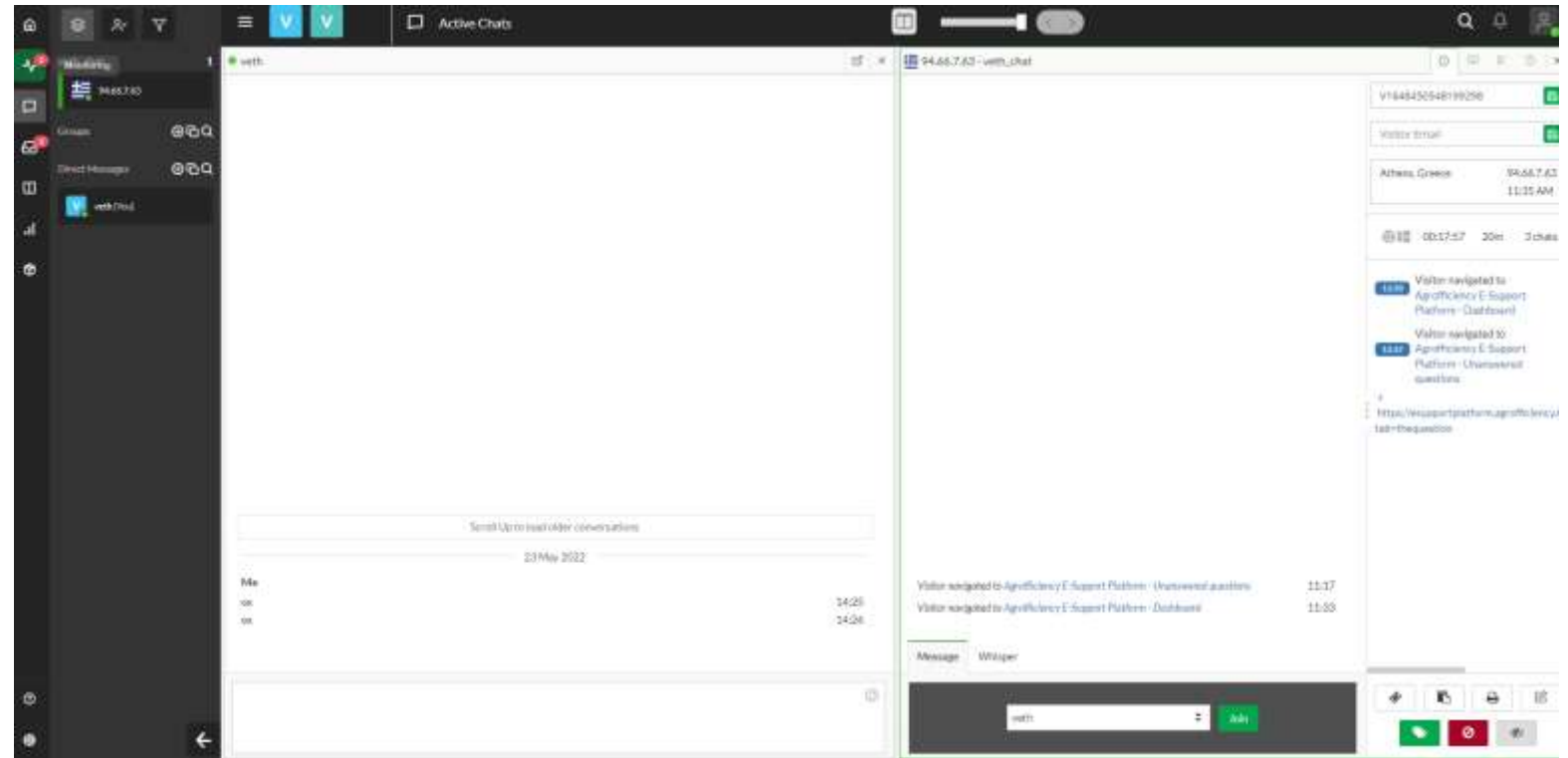


The image shows a screenshot of the Agroprecision E-Support Platform's home page. The page features a header with the word "HOME" and a main heading "Agroprecision E-Support Platform". Below this, there is a paragraph of text: "the service and search for answers in the digital repository for a number of questions from...". A large image of golden wheat stalks is positioned on the right side of the page. In the bottom right corner of the wheat image, a small blue circular chat icon is highlighted with a red square. A red arrow points from this icon to a larger, detailed view of the chat box on the right. The chat box is a white form with a blue header that reads "Please fill out the form below and we will get back to you as soon as possible." It contains three input fields: "Name" (with "name" entered), "Email" (with "test@sga.gr" entered), and "Message" (with "Hello, I would like to ask if.." entered). A blue button with a white arrow and the Greek text "Υποβολή" (Submit) is located below the message field. At the bottom of the chat box, it says "Chat by tawk.to" and there is a blue circular close button with a white 'X'.

The administrators can answer through the chat

Platform administrator

Chatting with the Platform



The site is
available in
three languages

- English
- Bulgarian
- Greek



Thank you for your time.

You can visit the platform at: <https://esupportplatform.agrofficiency.eu/>

